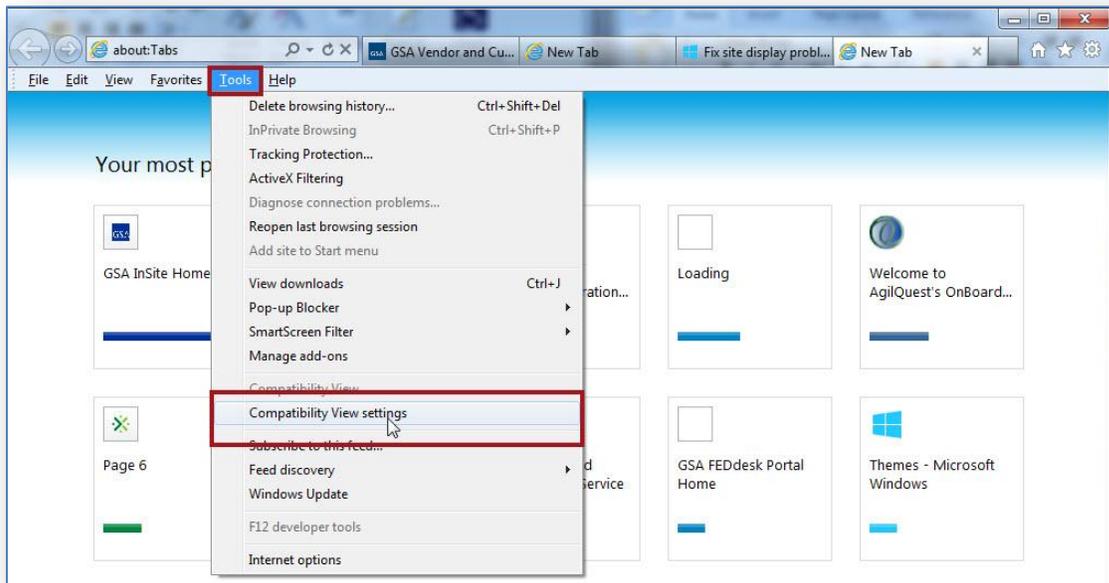




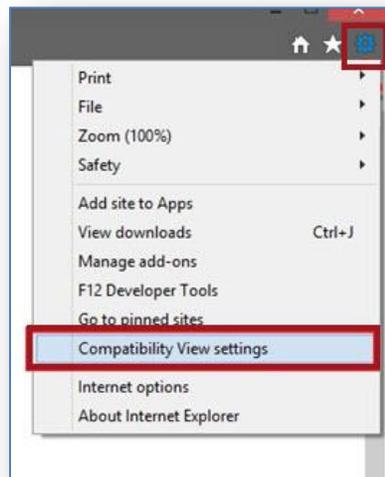
Accessing VCSS Using Internet Explorer 9 or 11

The Vendor and Customer Self Service (VCSS) system only supports Internet Explorer (IE) 7 and 8. For IE 9 and 11, you need to change compatibility view settings to access VCSS.

To change the Compatibility View settings in **IE 9**, press the **Alt** key on your keyboard. The IE toolbar will appear. Choose **Tools > Compatibility View Settings**.



In **IE 11**, click on the settings gear at the top right of the browser window, and choose **Compatibility View settings**.





In the **Compatibility View Settings** dialogue box, enter the URL of the website you would like to view. Click **Add**, and then **Save**. Now you will be able to access the website using a more recent version of Internet Explorer (IE 9 or IE 11).

